



CPM Global Assurance

Integrating Business Continuity, Security, and Emergency Management

CONTENTS

London Bombings	1
News	3
International News	6
Global Assurance Products	8
Kelly Perdeu Interview	10
DHS Update	12
Hurricane & Flood Tips	12
Events Calendar	13

// We stand for freedom. That is our conviction for ourselves; that is our only commitment to others. //

— President John F. Kennedy

CPM Global Assurance is a monthly subscription-based newsletter. It addresses the strategic integration of business continuity, security, emergency management, risk management, compliance and auditing to ensure continuity of operations in business and government — all within the context of good corporate governance. To subscribe to this unique resource, please fill out and fax back the subscription coupon on the back page.

See subscription coupon on last page!

REPORT:

Special Meeting of the European Commission Following London Attacks

An Extraordinary Meeting of the European Commission's Justice and Home Affairs Council occurred on July 13, 2005 to discuss European security following the terrorist attacks in London on 7th July. Among the actions agreed were a Europe-wide critical infrastructure protection program and plans for EU Member States to undertake regular joint counter-terrorism exercises to test resilience. Following are highlights of the meeting.

The Council of the European Union:

1. Condemns the terrorist attacks on London. It sends its profound condolences to the victims and their families. It stands united in solidarity as it did after the attacks on Madrid last year, and is absolutely determined that the terrorists will not succeed.
2. Considers that the attacks are an affront to universal values on which the European Union is based. Central to those values is a commitment to democratic and open institutions and societies governed by the rule of law within which people of all faiths and backgrounds can live, work and prosper together.
3. Strengthens its commitment to combating terrorism and upholding the fundamental principles of freedom, security and justice. Working with the EU Counterterrorism Coordinator, the European Commission and the European Parliament, the Council will accelerate implementation of the EU Action Plan on Combating Terrorism and other existing commitments.
4. Declares that its immediate priority is to build on the existing strong EU framework for pursuing and investigating terrorists across borders, in order to impede terrorists' planning, disrupt supporting networks, cut off any funding and bring terrorists to justice.
5. Agrees by December 2005 to establish an EU Strategy for preventing people from turning to terrorism by addressing the factors that contribute to creation and recruitment to terrorist groups.
6. Stresses the need to reduce vulnerability to attack by protecting citizens and infrastructure.
7. Highlights the importance of improving our ability to manage and minimize the consequences of terrorist attacks.

Contacts

Witter Publishing
20 Commerce Street, Suite 2013
Flemington, NJ 08822
Phone 908 788-0343 • Fax 908 788-3782

Editor in Chief: PAUL KIRVAN, ext. 160
PKirvan@WitterPublishing.com

Publisher: BOB JOUDANIN, ext. 127
BJoudanin@WitterPublishing.com

Art
Art Director: MARLENE JAEGER, ext. 116
MJJaeger@WitterPublishing.com

Subscriptions
Circulation Manager: BRIAN SHAPIRO, ext. 171
BShapiro@WitterPublishing.com

WPC Expositions
Exposition Manager: KRISTIE O'KEEFE, ext. 159
KOkeefe@WitterPublishing.com

Associate Expo Manager: COURTNEY WITTER, ext. 132
CWitter@WitterPublishing.com

Exposition Sales/List Rentals: BRAD LEWIS, ext. 154
BLewis@WitterPublishing.com

Corporate
CEO: ANDREW WITTER
Director of Finance: ANDREW SMITH
Manager, Accounting Services: LAURIE VOCKE
Director of Internet Operations: ANDY HAGG

Editorial Advisory Board

TOM ABRUZZO
TAMP Computer Systems
MARC BRADSHAW
Marcus Group Security
BERNARD CHAPPLE
Edward Waters College
JOHN COPENHAVER
Marsh Consulting/DRIL
RICHARD J. CORCORAN
Consultant
NATHANIEL FORBES
Forbes Calamity Protection
IAN FOSTER
PA Consulting
ELIZABETH GRAVOIS
New York Life Insurance
ANDREW HILES
Kingswell International
JERRY ISAACSON
MIT
LARRY KALMS
The BCI
W. MICHAEL KURGAN
SAIC

SANDRA LAMBERT, MBA, CISSP
Lambert & Associates, LLC/ISSA
KATHY LEE PATTERSON
Temple University Health System
PETE PICARILLO
Picarillo Consulting
HOWARD PIERPOINT
Intel Corp.
PETER POWER
Visor Consultants Ltd
VALERIE QUIGLEY
Lawrence Berkeley National
Laboratory/LAEM
SCOTT REAM
Virtual Corporation
STEVE ROSS
Deloitte & Touche
GREGG THERKALSEN
EMC Corp.
STEVE YATES
Telewest
SUSAN YOUNG
AIG

CPM Global Assurance Newsletter (ISSN #1547-8904) is published monthly by Witter Publishing Corporation, 20 Commerce Street, Suite 2013, Flemington, NJ 08822. Subscription rates in the U.S. and Canada are \$275 per year. All other countries \$350 per year payable in U.S. funds.

*POSTMASTER: Send address changes to: Witter Publishing, 20 Commerce Street, Suite 2013, Flemington, NJ 08822

© Entire contents copyright 2005. No portion of this publication may be reproduced in any form without written permission of the publisher. Views expressed by the bylined contributors and sources cited should not be construed as reflecting the opinions and/or advice of this publication. Publication of product/service information should not be deemed as a recommendation by the publisher. Editorial contributions are accepted from the contingency planning community. Contact the editor for details. Product/service information should be submitted in accordance with guidelines available from the editor. Editorial closing date is two months prior to the month of publication.

Witter Publishing Corp. (WPC) publishes CPM Global Assurance, Aseptic Processing & Packaging, CleanTech and sponsors the CPM trade shows.
Printed in the USA

- Restates the importance of solidarity and support to the victims of terrorism, including by making funds available to victims and their families.
- Emphasizes that this is a worldwide agenda in which the EU and Member States will continue to support the key role of the United Nations to reach agreement on the Comprehensive Convention against Terrorism at the UN Summit in September 2005
- Will continue to assess, in the light of the brutal and tragic incidents in London, whether further measures are necessary at the European level.

The Council will:

- Support the Framework Decisions on the Retention of Telecommunications Data (October 2005), and the exchange of information between law enforcement authorities (December 2005); and adopt the Decision on the exchange of information concerning terrorist offences (September 2005);
- Combat terrorist financing by: agreeing by December 2005 a Regulation on Wire Transfers; adopting the Third Money Laundering Directive and the Regulation on Cash Control by September 2005; and agreeing on a Code of Conduct to prevent the misuse of charities by terrorists (December 2005).

In addition, the Council urges Member States to:

- Intensify the exchange of police and judicial information through Europol (and its Counterterrorist Task Force) and Eurojust, and improve support from Member States' security and intelligence services to the EU Situation Centre;
- Improve information sharing on lost and stolen explosives, including by drawing on the Commission's forthcoming communication on explosives.
- Implement recommendations from the peer evaluation process to improve national counterterrorism arrangements and capabilities.

The Council calls on the Commission to:

- Present proposals on data protection principles in the field of law enforcement and bring forward communications on enhanced interaction among the VIS, SIS II and EURODAC
- Encourage Member States to agree on common standards for security features and secure issuing procedures for ID cards (December 2005)
- Protect external borders and internal security by sharing visa information via the Visa Information System (VIS) and law-enforcement information via the second generation of the Schengen Information System (SIS)
- Prioritize the rollout of biometric authentication technology
- Revise and reinforce common standards on aviation security (end 2005)
- Urge Member States to implement agreed EU standards on maritime security and security at ports
- Agree on a European Program to protect critical infrastructures, including road and rail transport, by the end of 2005
- Bring forward the proposal on air line passenger name records by October 2005

The Council invites:

- Member States to undertake regular joint counterterrorism exercises to test resilience
- The EU Counterterrorism Coordinator and the Commission to report by December 2005 on the development of emergency response capabilities and information sharing arrangements

Source: *Continuity Central* www.continuitycentral.com

\$31.8-Billion Homeland Security Bill Passes

Source: *Security Management Weekly*

With a 96-1 vote, the U.S. Senate recently passed a \$31.8 billion Homeland Security spending bill, but an attempt to increase mass transit security funding by up to \$1.4 billion was defeated. The spending bill allocates \$100 million to rail and transit security – \$50 million less than last year's allotment. The bill provides about \$1 billion for biological security; \$2.9 billion for first responders at state and local levels; \$3.8 billion for Immigration and Customs Enforcement; and \$5.9 billion for Customs and Border Protection. Homeland Security Secretary Michael Chertoff spoke before the House Committee on Homeland Security, explaining that it is not possible to ensure 100 percent security of all potential terrorist targets and that choices and balances must be made in deciding which targets deserve the most protection. www.dhs.gov

DHS to Be Restructured

Source: *Security Management Weekly*

The two-year-old Homeland Security Department will undergo an ambitious restructuring, the details of which were recently announced by Homeland Security Secretary Michael Chertoff. His restructuring plan includes changing the way the agency sets policy, tackles intelligence, and manages crucial law enforcement operations. Chertoff is expected to replace or reassign the duties of three of the agency's five undersecretaries, and units that are in charge of the security of borders and the nation's skies will be realigned. Chertoff's new vision for the department will stress the importance of screening cargo and passengers before they enter the country and increasing the preparedness of the nation. The restructuring could help the agency do a better job of accomplishing its key goals, experts say.

DRII and DRJ Unveil Draft BC Practices Document

The Editorial Advisory Board of the

Disaster Recovery Journal (St. Louis, MO) and the DRI International (Falls Church, VA) have unveiled the first draft of Generally Accepted Practices (GAP) for Business Continuity. In addition to EAB members, various industry organizations participated in the development of the draft document. Among the organizations were ARMA International, Financial Services Technology Consortium (FSTC), Standards Australia/Standards New Zealand, and the National Fire Protection Association (NFPA). The goal is to create universally accepted BC guidelines that will benefit the entire profession. CPM has been reviewing the draft GAP, and to put this new document into the proper context with the Professional Practices (ten core BC competencies jointly shared with the Business Continuity Institute), the GAP states "the Professional Practices tell you what you need to do, and the Generally Accepted BC Practices will tell you how to do it." Interestingly, a review of all of the above organizations' web sites provided no information about the new document.

The document provides action steps, as part of its how-to mission, but offers no details on each step or tools/templates, leaving that up to each organization using it. Appendixes (Developing Business Continuity Strategies, Training and Awareness) were referenced but not accessible as the document was in pdf format. Possible appendixes could include vendor lists, standards organizations, certification groups, academic institutions, government and regulatory agencies, and even a glossary of terminology. CPM also wonders how the GAP will be positioned relative to International Standards Organization (ISO) efforts to develop an international business continuity standard similar to ISO 17799, which addresses information security. CPM believes the GAP can provide a useful audit tool.

Among the documents referenced in the GAP are NFPA 1600; Publicly Available Specification 56 (PAS56) developed by the British Standards Institute; HB221:2004 from Standards Australia/Standards New Zealand; and the Practitioner's Guide to Business

Continuity Management (CPM could not identify the source of this document).

The GAP Committee is seeking comments to this document, which can be viewed (all 113 pages) at www.drj.com/GAP. Provide comments to Lori_J_Yelland@comerica.com by August 8, 2005 and/or attend a special GAP session at the DRJ Conference in San Diego on Monday, September 19, 2005 at 4:15 p.m. www.drii.org

OMB Requires Telecom Preparedness

Source: *Federal Computer Week*

Emergency planning should become a factor in all new federal agency telecommunications procurements, according to a recent Office of Management and Budget (OMB) memo. Contingency and continuity of operations plans for telecom services may include the use of redundant and physically separate entry points into federally owned or leased buildings, the memo states. Each agency is also required to conduct a review of emergency telecom planning, due to OMB by August 1, 2005. Technically, under a law Congress passed last year, the review may be limited to federally owned buildings, but the memo states that as a matter of executive branch policy, the review "should also include the agency's activities in leased buildings as well as owned buildings." During the review, agencies also need to confirm that they comply with existing emergency planning guidance that requires at least consideration of "locating alternate operating facilities in areas where power, telecommunications and Internet grids would be distinct from those of the primary site," according to the memo.

NIST Invites Comment on Draft Security Standard

Source: *Federal Computer Week*

Computer scientists at the National Institute of Standards and Technology (Gaithersburg, MD) have released draft versions of two documents in a recent series of NIST documents on information security. The first is *Draft Federal Information Processing Standard*

(FIPS) Publication 200: Minimum Security Requirements for Federal Information and Information Systems. The second, *Draft Special Publication 800-53A: Guide for Assessing the Security Controls in Federal Information Systems*, is a 152-page guide to developing a cost-effective information security program based on an agency's assessment of its risks. Both documents are meant to help federal agencies secure their information systems and comply with the Federal Information Security Management Act (FISMA) of 2002. NIST will accept comments on Draft Special Publication 800-53A until 5 p.m. EDT Aug. 31 at sec-cert@nist.gov. Comments on "Draft FIPS Publication 200" will be accepted until 5 p.m. EDT Sept. 13 at draftfips200@nist.gov.

Ontrack Offers Guidance on Severe Summer Weather

The hurricane season can be as destructive to computer data as it is to property, according to Ontrack Data Recovery (Minneapolis, MN), a data recovery services provider. With the National Oceanic and Atmospheric Administration (NOAA) predicting 12 to 15 tropical storms this year, the Atlantic Seaboard and Gulf Coast will likely be in for another bad hurricane season. To help computer users prepare for the upcoming hurricane season and other severe summer weather, Ontrack offers the following tips: **1)** Do not shake, disassemble or attempt to clean any hard drive or server that has been damaged – improper handling can make recovery operations more difficult which can lead to valuable information being lost; **2)** lightning can damage IT systems, so be sure to install a surge protector (not a power strip) between the power source and the computer's power cable; **3)** check power protection devices regularly, at least once a year; **4)** when using network servers invest in uninterruptible power supplies (UPS) to keep servers running; **5)** keep computers in a cool,

dry area to prevent overheating; **6)** never attempt to dry water-damaged media by opening it or exposing it to heat – such as a hairdryer; **7)** do not attempt to operate visibly damaged devices; **8)** for mission critical situations, contact a data recovery professional attempting to reconfigure, re-install or reformat. www.ontrack.com

TAMP Launches Emergency Notification Service with Partner EnvoyWorldWide

TAMP Computer Systems (Merrick, NY), a provider of business continuity planning solutions, recently launched its new emergency notification service offering with partner EnvoyWorldWide (Bedford, MA), a provider of emergency notification systems. TAMP's Disaster Recovery System (DRS™) capabilities will be expanded through access to EnvoyProfiles®, an emergency notification product that has seen extensive use during major U.S. hurricanes including Charley and Frances, as well as the 2003 east coast blackout. www.drshytamp.com; www.envoyworldwide.com

Strohl Systems Announces Inaugural Awards Program

Strohl Systems (King of Prussia, PA), recently announced a new awards program designed to recognize and promote outstanding practices and implementation of business continuity planning (BCP) by individuals and organizations. The inaugural Strohl Systems User Group Awards Program will include three categories: Best Demonstrated Recovery, Most Effective BCP Organization and the BCP Achievement Award for individuals. Members of the Strohl User Group Advisory Board, each an experienced BCP professional, will serve as judges for the awards. Winners will be announced at the Strohl Systems International User Group Conference in Orlando, FL. on April 12, 2006. www.strohlsystems.com

Department of Justice Awards Archer Agency-Wide Contract for Incident Management

Archer Technologies (Overland Park, KS), a provider of enterprise security solutions, recently announced that the Department of Justice (DOJ) awarded the company a contract to standardize and automate the department's Incident Management and Reporting process. The DOJ will deploy Archer's Incident Management software solution throughout all of its divisions, bureaus and offices to facilitate rapid identification of security incidents and information exchange and to manage the remediation of incidents throughout the DOJ infrastructure. www.archer-tech.com

CYA Technologies Appoints Wayne Crandall as President and CEO

CYA Technologies Inc (Trumbull, CT), a provider of business continuity solutions, recently announced the appointment of Wayne Crandall as president and CEO. The appointment also marked the formal separation from Phoenix Systems Integration, LLC, which had previously shared a common management team with CYA. Phoenix will assume a traditional reseller role offering CYA products. Prior to joining CYA, Crandall served as an executive officer and senior vice president of sales and business development at ScanSoft Inc. and the European managing director of Xerox Imaging Systems. www.cya.com.

Announcements from Neverfail

The Neverfail Group (Austin, TX), a data protection company, recently announced that it has attained Microsoft Gold Certified Partner status through Windows Certification testing of Neverfail SCOPE v2.4 at VeriTest. Neverfail's specialized Microsoft solutions – Neverfail

SCOPE, Neverfail Heartbeat, Neverfail for Exchange, Neverfail for File Server, Neverfail for SQL Server, Neverfail for IIS, Neverfail for SharePoint, and Neverfail's Application Module eXtensions – can be purchased from Neverfail Channel Partners.

In other announcements, Neverfail unveiled its new virtual environment technology and the pending release of its Data Rollback Module. Neverfail's virtual environment helps partners present demonstrations of the company's product line on-demand and in real-time to potential customers over the Internet. The Data Rollback Module rolls back corrupted application data to a previous point in time when the data was in a consistent, accurate, and operable state. Release is scheduled for the fourth quarter of 2005. The company also recently launched Neverfail for BlackBerry, which helps mobile users stay connected to their email application at all times. Neverfail for BlackBerry integrates with Lotus Domino, Novell GroupWise and CRM systems. www.neverfailgroup.com.

New Jersey Orders 1,700 Defibrillators for Police Cars

Defibtech (Guilford, CT) recently announced that the State of New Jersey ordered almost 1,700 automated external defibrillators (AEDs) for statewide deployment in police cars. Cars will be equipped as part of a three-year, multimillion-dollar contract that will result in thousands of FDA-approved Defibtech Lifeline AEDs being placed throughout the state. Other states using Defibtech AEDs include Arkansas, Florida, Idaho, Louisiana, Maine, New Mexico and Utah. www.defibtech.com

Amerivault Selects AXS-One for Outsourced Archiving Solution

AmeriVault Corp. (Waltham, MA), a leading provider of data protection services, recently selected the AXS-One

Records Compliance Management Platform™ as the foundation for a new outsourced archiving and records compliance management solution. The partnership with AXS-One Inc. (Rutherford, NJ), a provider of records compliance management solutions, helps AmeriVault meet growing demand for services to manage the growth of electronic records such as e-mail and instant messages. The solution provides users with turnkey, offsite archiving with no capital expense. AmeriVault plans to launch the service in August 2005; it will be priced based on storage volume. www.amerivault.com; www.axsone.com

Adaptive Data Storage Unveils New Media Vault

Adaptive Data Storage (Delran, NJ), a provider of off-site data storage solutions, recently completed a new media storage facility in Delran, NJ. This facility is unique in that it only deals with electronic media; it covers all of New Jersey, New York City, the Philadelphia region, and Delaware. ADS provides secure pickup and transportation of computer tapes in vehicles with GPS tracking. ADS also provides off-site data protection companies need as part of their corporate disaster recovery planning. www.adaptivedata.com

White Paper Identifies Qualities of an Agile EH&S Solution

A recently published white paper by Lexicon Systems, LLC (Houston, TX) entitled "Agile Compliance Management Systems for Environmental, Health & Safety," stated that an agile compliance management system (CMS) can help organizations drowning in EH&S data centralize regulatory processes while enhancing risk management and overall business performance. Based on 10 principles of agile process development that originated in the Japanese software industry in the late 1990s, the paper says an agile CMS must be modular, iterative, time-bound, economical, adaptive, incremental, convergent,

people-oriented, collaborative and complementary.

The paper identified Essential Compliance Manager™ and Essential Task Manager™, produced by ESS (Tempe, AZ), a provider of integrated software and services for environmental, health and safety (EH&S) and crisis management, as examples of CMS software that can transform EH&S data into the information needed to support regulatory reporting and performance metrics that reduce operational expenses and risk. To download a free copy of the white paper, visit <http://www.ess-home.com/mc/ee1>. www.ess-home.com; www.lexicon-systems.com

CapitalSource Launches TeleContinuity's Emergency Backup Voice Network

TeleContinuity (Rockville, MD), a provider of voice communications recovery solutions, announced that CapitalSource, Inc. (Chevy Chase, MD), a commercial finance company, recently implemented TeleContinuity's voice recovery service, initially in its New York City offices. CapitalSource selected TeleContinuity to provide critical backup telecommunications continuity to overcome frequent outages that have disrupted crucial and time-sensitive business operations. TeleContinuity voice recovery service is a network-level solution that restores incoming telephone service to users within minutes of a terror attack, PBX failure, fiber cut, fire, flood, building evacuation, or other catastrophic event. Subscribers can easily reroute their calls to maintain continuity of telephone service during building evacuations, service cutoffs or telco outages. Incoming calls can be delivered to any location and over any device, whether a landline phone, cell phone, or VoIP enabled device such as a PC, laptop, or PDA. In this case, CapitalSource implemented TeleContinuity service in conjunction with Verizon's Switch Redirect Service to create a survivable and transparent voice recovery solution. www.capitalsource.com; www.telecontinuity.com ■

International News

■ www.continuitycentral.com

Send Word Now Sends Thousands of Messages During London Bombings

For 24 hours and longer following the London bombings, hundreds of Send Word Now (New York, NY) users sent thousands of voice and text messages to their employees around the world. Employees responded to message senders, confirming that messages were received and crisis management plans were activated. "We used the service continuously and throughout the day as soon as the first bomb went off", said Don L. Hubbard, Managing Director of Global Security for PricewaterhouseCoopers. "With our Global and U.S. Crisis Teams dispersed around the world, having a call-out mechanism was invaluable to us in being able to communicate in the wake of the recent London bombings".

www.sendwordnow.com

EP College and Leeds University Offer Masters' Degree

Source: *Survive*

The Cabinet Office Emergency Planning College (London, UK) and Leeds University Business School (Leeds, UK) have formed a center of excellence that will offer qualifications from vocational to Master's degree in civil protection, risk management, business continuity, emergency planning and related subjects. Leeds University Business School will be directly involved in the design, development and delivery of training products tailored to meet the needs of all services, agencies and individuals involved in resilience activities. The new courses will be available from September 2006 with teaching delivered at the EPC in Easingwold (near York), the Leeds University Business School campus and by distance learning methods. Meanwhile EPC will also expand its delivery of training at customer locations and regional centers throughout the UK. www.epcollege.gov.uk; www.cabinetoffice.gov.uk

Survive Launches New SIG on Leadership and Management

Source: *Survive* www.survive.com

The growth in the importance of business continuity (BC) has been accompanied by a growing professionalism of the practitioners, the emergence of teams to replace the single dedicated "expert", and increasingly complex management systems. BC, by whatever name it is given, now fills a vital role within the corporate governance structure and, during periods of greatest stress, will be highly visible. To reflect the need for strong leadership and effective management, Survive (London, UK) will be launching a new special interest group (SIG) on September 22 in London called "Leadership and Management". The SIG has been developed

to support Survive members who have responsibility for the management, recruitment and development of other BC staff, for the development of management systems, for selling the "BC message", or who simply want to develop a BC management culture throughout the firm.

Survive's new address is Lloyd's Avenue House, 6 Lloyd's Avenue, London EC3N 3AX; telephone 011-44-207-265-2030; www.survive.com

Axios Systems Partners with M-Tech for IM Solutions...

Axios Systems (Edinburgh, Scotland), a provider of IT service management software, announced a global agreement with M-Tech Information Technology, Inc. (Calgary, Alberta, Canada) that incorporates M-Tech's Identity Management Suite™ to Axios' integrated solutions offering. The two firms partnered to provide an integrated solution that streamlines the administration of user authentication, access privileges and regulatory compliance across the enterprise. M-Tech's Identity Management Suite simplifies and automates password management, account provisioning and non-password forms of authentication in a timely, efficient and secure manner.

...And Extends Reach of assyst to Mobile Workers

Axios also recently launched its next generation mobile companion client to its core solution, assyst. The assystMobile client offers advanced wireless capabilities giving mobile employees immediate and wireless access to business-critical IT Service Management systems. assyst is a help desk and IT Service Management solution supporting all IT Infrastructure Library (ITIL) disciplines in a single consolidated out-of-the-box solution. www.axiossystems.com; www.mtechit.com

Safend Widens Security Net

Safend (Tel Aviv, Israel and Philadelphia, PA), a security endpoint firm, recently expanded its product line with the beta release of Safend Protector, which prevents data tampering and theft, unauthorized enterprise penetration, and the introduction of malware by protecting all local-access ports of enterprise endpoints. The beta version of Safend Protector controls the physical ports of all enterprise endpoints, such as USB, FireWire, and PCMCIA, as well as wireless ports, such as WiFi, Bluetooth, and Infrared, and removable media, such as CD/DVD drives, floppy drives, flash drives, and zip drives. The product is scheduled to be publicly available early in September 2005. www.safend.com

Blue Turtle Launches BC Software via Partnership with XOsoft

Source: *Continuity Central*

Blue Turtle Technologies (Kyalami, South Africa), a provider of IT infrastructure management solutions, recently signed an agreement with XOsoft (Waltham, MA), a provider of continuous application and information availability solutions to distribute XOsoft products, such as WANSync and Assured Recovery, in Southern Africa.

www.blueturtle.co.za; www.xosoft.com

Research: DR for Treasury Operations in Many Asian Firms Non-existent

Source: *Continuity Central*

A new report from Greenwich Associates (Greenwich, CT) presents the findings of research, based on interviews with more than 1,500 Asian corporate finance executives conducted before the tsunami struck South Asia last December. This research reveals a lack of preparedness for a major catastrophic event within the treasury departments of large Asian corporations. (Note: The interviews addressed disaster recovery plans within the treasury function only.) Greenwich revealed that Asian companies are lagging their counterparts in other markets when it comes to preparing their treasury departments for potential disaster. In Europe, approximately 62 percent of large companies have implemented formal disaster recovery plans for treasury operations, and in the United States, 72 percent have a plan in place. Across Asia, firms in Taiwan and Hong Kong appear to be the best prepared for a potential disaster, with about 70 percent of corporations in these countries stating they had a formal treasury DR plan in place. By contrast, none of the Chinese companies Greenwich interviewed had established a treasury DR plan, and more than half of companies in India and Singapore lacked such preparations. Contact David Deschenes at ddeschenes@greenwich.com for more information. www.greenwich.com

Australia's Reserve Bank Prepares Counterterrorist Backup Plan

Sources: *Australian Broadcast Company, Continuity Central*

Australia's central bank, based in Sydney, plans to build a bunker in the city's northwest section to help keep the nation's financial system operating after a terrorist attack or some other disaster. As in the U.S., the Reserve Bank is central to Australia's financial system, processing thousands of transactions between banks each day. The planned backup site would be similar to some of those established in the U.S. and elsewhere. The center will have banks of backup computers and a dealing room to allow trading in interest rate securities.

OmanTel Launches DR/BC Infrastructure Using EMC Technology

Source: *Continuity Central*

Oman Telecommunications Company (OmanTel), the major telecom operator in the Sultanate of Oman, recently installed EMC Symmetrix® systems at each of the three OmanTel sites around the Sultanate, all linked with EMC SRDF® replication software to ensure that applications can failover automatically to different locations should unplanned downtime occur. OmanTel's technology team was trained by EMC on its new BC system. Testing of the plan has been so successful that OmanTel plans to offer a disaster recovery hosting service based on the same EMC infrastructure to Oman's financial services and government sectors. OmanTel and the subsidiary Oman Mobile both provide a complete package of telecom services and products, along with value added services and the broadband solutions. www.emc.com; www.omantel.net.om

Flood Risk: European Commission Launches Public Consultation

Source: *Continuity Central*

The European Commission (Brussels, Belgium) is seeking the views of businesses, private firms and citizens in Europe on forthcoming European Union action to reduce the risk of floods to people, property and the environment. An Internet-based consultation will run for eight weeks. The results will feed into a proposal for a Floods Directive, which is one of the components of an action program on flood risk management that the Commission is preparing. Environment Commissioner Stavros Dimas said that recent floods in Romania, Bulgaria, Austria and Belgium's West Flanders region had raised concerns about catastrophic flooding and its impact on people and the economy. He added: "Floods are a natural phenomenon but there are ways to prevent them or at least to limit their impacts and thereby protect ourselves more effectively. We need better coordination involving the participation of all Member States to achieve this goal." The Internet consultation will run until September 14, 2005. The questionnaire is available at http://europa.eu.int/comm/environment/water/flood_risk/consult.htm For more information see http://europa.eu.int/comm/environment/water/flood_risk/index.htm

GLOBAL ASSURANCE PRODUCTS

StorageTek Expands Data Protection Options With New Service

StorageTek (Louisville, CO), a provider of storage management solutions, recently unveiled ViaRemote service, which offers customers seamless, easy to use offsite backup and recovery for remote offices, mobile users or even enterprises that have distributed their data. Delivered with 'pay-as-you-go' pricing, ViaRemote provides customers with a low cost approach to protecting distributed data. ViaRemote helps ensure branch office data recovery and backup. Customers can achieve centralized, company-wide data protection for their distributed operations. ViaRemote is delivered in partnership with Arsenal Digital Solutions and offered through StorageTek's Remote Managed Storage services. www.storagetek.com; www.arsenaldigital.com

eView Technologies Supports Microsoft IE and Remote Video Surveillance

WASHINGTON, DC (July 19, 2005). eView Technologies (Washington, DC), a security automation management company providing intelligent video surveillance technologies, recently announced that eView Web Manager 2.01 works with Microsoft Internet Explorer 6.0 to provide an ideal platform for remote viewing of digital video surveillance security images over the Internet. Using Internet Explorer, eView Web Manager provides a flexible and reliable remote viewing experience with enhanced Web privacy features for all users. <http://www.eViewTechnologies.com>

Ecora Unveils New Enterprise Auditor Features

Ecora (Portsmouth, NH), a provider of change and configuration management software for IT control, compliance and security, has announced new features available immediately in its Enterprise Auditor software suite. The new feature include the ability to add user-defined system information to the Ecora configuration management database and expanded UNIX/Linux support, further addressing customer demands for meeting IT control, security, and regulatory audit requirements. Ecora Enterprise Auditor automates the data collection and detailed reporting of thousands of configuration settings and changes across business critical operating systems, applications, databases, and networking devices. The Ecora Enterprise Auditor suite with the new features is now immediately. Enterprise Auditor for Windows Servers and Enterprise Auditor for Unix/Linux Servers are priced at \$995 per server. In other news, Ecora's

founder and CEO Alex Bakman received the "Shaping Info Security 2005" award recognizing and honoring excellence in all areas of information security. The award was presented to Mr. Bakman by the Info Security Products Guide. www.ecora.com.

Emerson Network Power Unveils Liebert Foundation EX Rack Expansion System

Emerson Network Power (Columbus, OH), a power system manufacturer, recently released the Liebert Foundation EX, a rack expansion system that lets IT and network managers quickly adapt equipment racks to manage growing cabling requirements, improve critical airflow, and accommodate more or deeper equipment. The Foundation EX uses patent-pending, multi-function Expansion and Cable Management Channels to add useful space and cable management capabilities to new and existing Liebert Foundation racks. www.liebert.com

Strohl Releases BIA Professional 4.0

Strohl Systems (King of Prussia, PA) recently released the latest version of its business impact analysis software, BIA Professional. Version 4.0 further enhances the opportunity to obtain a complete picture of a firm's vulnerabilities and helps develop strategies to minimize exposure to risk and possible interruptions. www.strohlsystems.com

MGE Expands Network Site Services via EX RT UPS Family

MGE UPS Systems (Costa Mesa, CA), a provider of power protection solutions, recently announced the expansion of its MGE IT Services to include installation and start-up of its EX RT on-line, double-conversion, single-phase family of 5kVA, 7kVA and 11kVA Uninterruptible Power Supplies (UPS). The EX RT's modular design gives users the ability to add power protection modules in high-density rack or standalone tower configurations for server room, testing and/or manufacturing environments. www.mgeups.com/us

CIDDAC Brings First Cyber Attack Sensing Devices Online

The Cyber Incident Detection Data Analysis Center (CIDDAC), based in Philadelphia, PA, announced it has brought the first test group of RCADS (Real-time Cyber Attack Detection Sensors) online at its national operations center in Philadelphia. Launched in April 2005 to protect businesses and communities from criminal and terrorist use of the Internet, the CIDDAC operations center is located at the University of Pennsylvania ISTAR

GLOBAL ASSURANCE PRODUCTS

(Institute of Strategic Threat Analysis and Response) laboratory. www.ciddac.org

CYA Delivers HOTBackup Enterprise 3.3

CYA Technologies, Inc. (Trumbull, CT), a provider of business continuity solutions, recently unveiled HOTBackup(TM) Enterprise 3.3, which supports EMC's Documentum Content Server through release 5.3 and adds new enhancements. HOTBackup ensures that organizations using enterprise content management systems (ECMs) can quickly and easily recover both mission critical documents and their associated workflow intelligence without having to do full system restores. HOTBackup Enterprise 3.3 is available for Windows, Solaris, HP-UX, and Linux environments. Existing CYA maintenance customers will receive the update automatically. Non-maintenance and new customers can contact CYA for pricing. www.cya.com

BV Solutions Group Launches Ground Visibility Offering...

BV Solutions Group (Kansas City, MO), an IT service provider and subsidiary of Black & Veatch Corporation, recently announced Ground Visibility Solutions (GroundVIS), a new, ground-based transportation tracking and management system that helps clients track the location of their mobile assets, such as trucks and trailers, in real-time as well as monitor access to shipping containers through the use of electronic seals. This is done by tracking and managing mobile resources and vehicle routes in real time through global positioning satellite (GPS)-enabled cell phones and back office software developed by Agilis Systems, Inc. of St. Louis, MO.

...And is Approved as MasterCard Site Data Protection Scanning Vendor

BV Solutions Group also announced that it successfully completed the MasterCard Site Data Protection (SDP) scanning vendor testing process. As an SDP approved scanning vendor, BV Solutions Group can help online merchants evaluate the security of their Web sites that store MasterCard account data, and achieve compliance with the Payment Card Industry (PCI) Data Security Standard. www.bvsg.com.

3n Announces Enhanced System Workflow Capabilities

National Notification Network (Glendale, CA), a provider of emergency notification systems, recently announced several new features to its 3n Mass Notification System, including pre-set scenarios, stream-

lined uploads and user-defined fields. www.3nonline.com

Ontrack Data Recovery Launches DIY Recovery Products

Ontrack Data Recovery™ (Minneapolis, MN), a provider of data recovery products and services, has launched a new version of its EasyRecovery™ family of "do-it-yourself" data recovery and file repair software. Ontrack® EasyRecovery version 6.10 enhances support to include the latest file types and improves functionality for newer hardware configurations, helping users find the recovery solution most suitable for their specific needs. EasyRecovery Professional costs \$499, EasyRecovery DataRecovery is \$199, EasyRecovery FileRepair is \$339, EasyRecovery EmailRepair is \$279, and EasyRecovery Lite is \$89. All five products are available at www.ontrack.com/software

New Products from MEDITECH

Medical Information Technology, Inc. (Woburn, MA), a health care information system vendor, and BridgeHead Software (Woburn, MA), developer of the HT Backup (formerly HyperTape) storage management platform for health care, have announce Integrated Serverless Backup (ISB) and Integrated Disaster Recovery (IDR) for MEDITECH's Client/Server environment. ISB lets users take advantage of Storage Area Network (SAN) "snapshot" capabilities (also called clones, snap copies, or flash copies) by creating static, point-in-time images. BridgeHead's HT Backup software, which runs separately from the live MEDITECH environment, automates the snapshot feature. The IDR feature enhances disaster recovery capabilities for MEDITECH users by letting them create very recent copies of data on a frequent basis. BridgeHead's support of this feature includes automating SAN-based replication utilities from the storage vendor or performing TCP/IP-based replication via a BridgeHead host-based replication utility. of ISB and IDR for Client/Server are packaged as a free upgrade to MEDITECH Client/Server customers running version 5.3 SR5 or higher. www.meditech.com; www.BridgeHeadSoftware.com

Controlled Power Unveils New UPS

Controlled Power Company (Troy, MI), a manufacturer of power protection products, has introduced its new Model LTN uninterruptible power system, a UL/cUL 1778 listed UPS which provides uninterrupted, regulated, continuous sinewave output. It has a standard NEMA 2 enclosure, an optional outdoor-rated NEMA 3R enclosure, and is generator-compatible. Available in 700 VA to 2.1 kVA single phase sizes, the LTN can be used in a variety of industrial and infrastructure applications. www.controlledpwr.com

GLOBAL ASSURANCE PRODUCTS

SteelEye Announces NextGen Windows DR Solution

SteelEye Technology® Inc. (Palo Alto, CA), a provider of data and application availability solutions for Linux and Windows, has announced general availability of LifeKeeper™ for Windows® Version 5 plus a new release of LifeKeeper for Exchange® which together offer expanded support for clustering Microsoft Exchange servers, enhanced manageability for data replication environments and the introduction of LifeKeeper Extender for Windows. www.steeleye.com

Vision Solutions Announces ORION™ for AIX

Vision Solutions (Irvine, CA), which provides eServer high availability services, recently announced ORION for AIX; an extension of the ORION family of products that provides switched disk solution topology for UNIX applications running on IBM's AIX operating system. ORION for AIX supports AIX based applications on IBM pSeries servers. Built on an autonomic architecture using advanced clustering, ORION for AIX delivers application high availability between two or more servers connected to a common storage tower or storage sub-system; supporting both iASP and SCSI data storage. In the event of an application or server failure, ORION for AIX fails over the production server to a backup server maintaining uninterrupted application functionality and the highest degree of data integrity. www.visionsolutions.com

CPM Interviews – Kelly Perdeu

You may recognize the name from "The Apprentice", where he was the winner of the second season's competition. But Kelly Perdeu is much more than a celebrity.

CPM recently interviewed Perdeu, who is quite seasoned in his views on business protection and continuity.



CPM – Recognizing that a key aspect of running a corporation is keeping the business in business, what experiences have you had as a successful entrepreneur and business executive that clearly convinced you that activities like disaster recovery, business continuity, information security, and crisis management are needed for business success?

KP – As the president of an outsource software development company I realized the importance of maintaining strict procedure and protocols. Our clients relied on our ability to build, deliver and maintain their mission critical software. If we experienced any downtime it would have had a far-reaching negative impact on our client base. With our two locations, we were able to create redundant systems, connections and process as well as cross-train our teams so that we mitigated this exposure.

CPM – Many business leaders look at activities like disaster recovery, business continuity, information security, and crisis management as overhead and/or extraneous expenses that can/should be deferred or avoided altogether. The tendency is to plead ignorance, claim that money is being saved, or simply bury one's head in the sand, hoping that operational disruptions will not occur. From your experience, what activities would you perform to justify the deployment of these activities to your board and/or senior management staff?

KP – Scenario planning will typically bring out any existing weaknesses in your processes and systems. If you sincerely want to prepare your team to handle crises, then you have to practice. Ask for the worst possible scenarios during the planning and training so that when some-

thing really does happen, both your team and your infrastructure can respond to the challenge. You really have to be honest with yourself.

CPM – In your view, what constitutes good governance in the 21st century, and how would you envision activities like disaster recovery, business continuity, information security, and crisis management playing a key role?

KP – You must consider these activities as critical business functions. To ignore them is negligent and not good business governance. Your competition is considering them and will take advantage of your lack of planning when the time comes. You can get a leg up on your competition by thinking through your battle plan before the battle unfolds.

CPM – Considering that many businesses today use a "supply chain" model, how would you advocate activities like disaster recovery, business continuity, information security, and crisis management as strategies to protect the supply chain?

KP – No entity operates alone in today's business world. You are partners with your supply chain whether you like it or not. Integrate your supply chain into your planning and training so that you're able to continue serving your clients even in times of stress or emergency. You'll also need to learn more about them because even if you have planned for it, and if one of your suppliers hasn't, it could cripple you.

CPM – During your military service, what did you experience that convinced you of the importance of identifying risks to your operations, identifying mitigation steps, and developing detailed plans to respond, recover and restore operations to its previous state?

KP – During Ranger School in the Army we were evaluated based on our unit's performance under the most stressful conditions I've ever encountered. Limited sleep, limited food, and near physical exhaustion combined to challenge even the strongest strategist and decision-maker. You quickly learned that detailed planning processes and attention to detail were the only way to succeed. For instance, the time to respond to an ambush is so short that unless you planned and trained to react in advance for just that type of emergency, you would not survive.

CPM – From a legal standpoint, why does it make sense to address potential risks to business operations, people, and other assets?

KP – Today's litigious business environment provides another compelling reason to prepare in advance for the "unexpected." There is no telling what someone will sue you for; therefore, it behooves you to be ahead of your competition in setting up for disaster recovery. If you've planned and trained for emergencies or disasters to at least the level of the "average person," it will be difficult for someone to say you were negligent.

CPM – As someone who effectively leveraged a considerable skill set to win *The Apprentice*, what advice would you offer business leaders who are reluctant or skeptical about incorporating activities like disaster recovery, business continuity, information security, and crisis management into their business model?

KP – During *The Apprentice*, I would say that "disaster recovery" was best exemplified by my "Plan B." No matter what task we were working on and how well things appeared to be moving I always had a Plan B in the event something went wrong. In fact we had to revert to my Plan B on a couple of occasions where we still ended up pulling out a win as a team. And these tasks were just microcosms of full businesses. You must consider these factors as you start and grow your businesses – you are doing your shareholders, clients, employees and yourself a disservice if you do not. ■

About Kelly Perdew

Most familiar as the winner of *The Apprentice*'s second season, Kelly Perdew served as a military intelligence officer in the US Army and successfully completed both Airborne and Ranger training. He holds a BS degree from the United States Military Academy, West Point, and earned his MBA from The Anderson School at UCLA and his JD from the UCLA School of Law. Perdew is also a successful entrepreneur, having held multiple Chairman/CEO positions with several successful business ventures. Since winning and becoming "The Apprentice," Perdew has been assigned to several high profile projects for the Trump Organization including Executive Vice President, Trump Ice; he is also working on Trump Towers Tampa.

DHS Reshuffles the Deck – Announces New Reorganization Plan

■ By Michael Arnone, Federal Computer Week
www.fcw.com

Homeland Security Department Secretary Michael Chertoff recently announced results of a comprehensive 90-day review of DHS operations. The review was designed to identify ways of improving DHS performance. Chertoff briefed Congress on his proposed changes, which are based on six new goals.

Goal 1: Increase Preparedness, Especially for Catastrophic Events

Chertoff recommended that DHS build a computer-based analytic matrix that will let department officials make decisions based on threats, vulnerabilities and consequences. Chertoff reiterated his backing for the Support Anti-terrorism by Fostering Effective Technologies (Safety) Act of 2002, which encourages companies to develop cutting-edge technologies by shielding them from prosecution if their products fail during a terrorist attack. Chertoff also wants to create a new directorate that will consolidate preparedness-related functions.

Goal 2: Strengthen Border Security and Interior Enforcement, and Reform Immigration Processes

DHS is crafting a new border control strategy that would add more staff and new technology and increase spending on infrastructure. The department will also add a requirement to collect ten fingerprints from each participant in the U.S. Visitor and Immigrant Status Indicator Technology (US-VISIT) program, which screens foreign nationals entering and leaving the country to identify potential terrorists.

Goal 3: Harden Transportation Security Without Sacrificing Mobility

DHS will strengthen land-based transportation security

by working on next-generation explosives, biological, chemical and radiological detectors. The department will also improve the Secure Flight passenger screening system by collecting more specific data to automatically clear low-risk travelers, reducing mistakes and speeding travel. DHS also wants to create a Secure Freight initiative to gather more data about the origin, route and destination of incoming cargo to improve risk assessment.

Goal 4: Enhance Information Sharing Across Public Sector and Private Industry Partners

Calling data sharing a two-way street, Chertoff asked the Bush administration and federal, state and local agencies to share and consolidate more information. National security experts say that DHS, the FBI and other federal agencies must overcome technological and cultural barriers to sharing intelligence effectively.

Goal 5: Improve DHS Stewardship of Homeland Security Operations, Staffing And Technology

DHS needs to improve financial controls and systems, expand training opportunities and improve workforce management. DHS will also review all major procurements and evaluate their performance, Chertoff said.

Goal 6: Realign DHS to Maximize Mission Performance

Chertoff recommended the creation of several new senior staff members, such as an undersecretary of policy to create a uniform strategy for DHS operations. In addition, the assistant secretary for information analysis would become DHS' chief intelligence officer and would be responsible for collecting, analyzing and sharing all DHS-acquired intelligence. A new director of operations coordination would lead an operations directorate and oversee DHS' crisis management activities. The operations office would help translate policy and intelligence into appropriate and timely actions. A new assistant secretary of cyber and telecommunications security would protect the nation's technological infrastructure. ■

Tips for Dealing with Hurricanes and Floods

■ By Strohl Systems, www.strohlsystems.com

In much of the world, hurricane season has already had a serious impact. And if this dangerous season hasn't started yet where you are, chances are it's not far off. Following are tips on how to minimize potential business disruptions in the event of a hurricane:

- Hurricanes will affect an entire region, not just one business. Expand the business continuity plan scope to consider the impact of a regional disaster. Make sure that alternate sites are not located in the path of the hurricane before sending employees to them.
- Inform employees of hurricane evacuation routes in the region. Place sensitive electronic equipment and vital records on high ground before evacuating.
- Airports and local transportation may be shut down. Be prepared to recover without out-of-town personnel.
- Stockpile food, potable water and medical supplies for the command center.
- Pre-purchase enough plywood, nails, and tape to cover all glass on the facility. When a hurricane is pending, these are in short supply.
- Evaluate and assess temporary space for the organization in the event the building cannot be immediately occupied.
- Be prepared to set up on-site day care in the aftermath.
- Purchase gas-powered generators and portable pumps.

Next are tips on how to minimize potential business disruptions in the event of a flood:

- Make sure that alternate sites are not located in the path of the flood before sending employees to them.
- Store valuable equipment and supplies on high ground.
- Turn off all unnecessary power before evacuating. Do not turn it on upon return, until it is safe to do so.
- Stockpile food, potable water, medical supplies, flashlights, and batteries for the command center.
- Purchase portable pumps.
- Be aware of any potential contaminants in the vicinity of the facility such as wastewater treatment plants, chemical companies, etc. These contaminants can be released into flood waters and contaminate nearby buildings.
- Prepare a checklist of all systems and furnishings within the building. Keep this list in a secure, off-site location.
- Purchase insurance that will specifically cover the enterprise in the event of damage from a flood.
- Have a camera ready to photograph all damage. ■

EVENTS CALENDAR

August 2005

1-2: Securing VoIP and Wireless Communications
Chicago, IL
Web: <http://www.voip-wifi.net/u/rcs51001.php>

8-11: InfraGard 2005 National Conference
Washington, DC
Web: www.infragardconferences.com

11-12: International Executive Association 2005 China IT Summit
New York, NY
Web: www.chinaltsummit.com

30-31: e-Gov Forum & Expo
Ottawa, Canada
Web: <http://e-gov.wowgao.com>

September 2005

12: EurOhse2005 One-day Masterclass on Fire Risk Assessment and Business Continuity Planning
London, UK
Web: www.eurohse2005.com

12-14: Information Lifecycle Management (ILM) Summit
East Rutherford, NJ
Web: www.ilmsummit.com

12-15: 51st Annual ASIS International Seminar and Exhibits
Orlando, FL
Web: www.asisonline.org

13-14: Strategy to Reality Seminar, IP3
Austin/Houston, TX
Web: www.ip3seminars.com/u/rcs51016.php

20-21: U.S. Maritime Security Expo
New York, NY
Web: www.maritimesecurityexpo.com

20-21: Strategy to Reality Seminar, IP3
Detroit, MI
Web: www.ip3seminars.com/u/rcs51016.php

26: Global Supply Chain Security Summit
Washington, DC
Web: www.globalsecurity.bz

27-28: Strategy to Reality Seminar, IP3
Seattle, WA
Web: www.ip3seminars.com/u/rcs51016.php

28-30: IT Security World 2005
San Francisco, CA
Web: www.misti.com

October 2005

18-19: Strategy to Reality Seminar, IP3
Washington, DC
Web: www.ip3seminars.com/u/rcs51016.php

25-26: SIA Business Continuity Planning Conference & Expo
Brooklyn, NY
Web: www.sia.com/bcp05/

25-26: Strategy to Reality Seminar, IP3
Phoenix, AZ
Web: www.ip3seminars.com/u/rcs51016.php

27-28: 2005 eFinancial World Expo
Toronto, Canada
Web: <http://e-financial.wowgao.com>

31-Nov 2: 7th Annual Technologies for Critical Incident Preparedness Conference and Exposition 2005
San Diego, CA
Web: www.ctc.org

November 2005

2-3: Physical Security — Securing America One Building at a Time
Arlington, VA
Email: pgreenstein@marketaccess.com



2-4: CPM 2005 EAST
Orlando, FL
Web: www.contingencyplanningexpo.com

9-10: 6th International Disaster and Emergency Resilience Conference and Exhibition
Moreton-In-Marsh, UK
Web: www.andrich.com/ider
Email: ider@andrich.com

17-18: 2005 Corporate Security, Business Continuity and Crisis Management Conference
New York, NY
Web: www.conference-board.org/security.htm

December 2005

6-8: CPM 2005 CANADA
Vancouver, BC
Web: www.contingencyplanningexpo.com

February 2006

8-10: International Safety and Security Conference
New York, NY
Web: www.emergencycorps.org/issc.php

